



Constellar Holdings Pte. Ltd.

1 Expo Drive, #02-01,
Singapore 486150
T (65) 6403 2160
F (65) 6822 2616

Co. Reg. No: 202103766E



Terms & Conditions

1. Introduction

1.1. Constellar Holdings Pte. Ltd. (UEN: 202103766E), our related corporations and affiliates (collectively “**Group**”, “**us**”, “**we**” or “**our**”) are well-established in the Meetings, Incentives, Conferences and Exhibitions (MICE) industry. We manage and operate Singapore EXPO and MAX Atria (“**Premises**”). With 100,000 square metres of column-free indoor and outdoor space available, and F&B offerings, the Premises are choice venues for MICE activities and events in Singapore. We also develop, host, manage and organise conventions, events, exhibitions and shows. Further details of our businesses can be found on our corporate websites.

1.2. In connection with our businesses, we develop, launch, offer and/or promote various communities, products, services, solutions and/or technologies (collectively “**Products & Services**”). We also own or manage various websites, mobile/web applications, social media accounts and digital platforms (collectively “**Sites**”) to provide our customers with unique and unforgettable experiences. The annex to our Privacy Policy sets out a non-exhaustive list of conventions, events, exhibitions, shows and other activities hosted, organised and/or managed by us (collectively “**Events**”) which we have Sites for.

1.3. You are viewing this page as you have intentions to enter or have entered into an agreement or arrangement with us in relation to our Premises, our Sites, our Community (as defined below), our Events (as defined below) and/or our Products & Services. Our Terms of Service set out:

- (a) terms and conditions to govern your relationship with us and our community (including without limitation our event managers, event organisers, exhibitors, participants, partners, speakers, sponsors and supporting organisations) (collectively “**Community**”); and
- (b) terms and conditions of activities to be carried out at or in connection with our Premises, our Site, our Community, our Events or our Products & Services (“**Activities**”).

1.4. For avoidance of doubt, Activities may include without limitation:

- (a) accessing and/or using our Premises, our Sites (including their contents, features, functionalities and technologies) and/or our Products and Services;
- (b) joining our Community and/or participating in our Community-related activities;



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(c) visiting our Premises;

(d) dining at our F&B outlets and/or shopping at our retail outlets or e-shops; and/or

(e) registering for, participating in and/or attending our Events.

1.5. However, our Terms of Service do not set out exhaustively the terms and conditions in relation to the Activities. Additional terms and conditions may apply to certain Activities, which we may prescribe. Further, we may require you to enter into separate written contracts with us in relation to certain Activities, our Premises, our Sites, our Community, our Events and/or our Products and Services. In such an event, our Terms of Services are to be read in tandem with such contracts but should there be any conflict or inconsistency, the separate written contracts entered into between you and us shall prevail.

1.6. Further, certain third-party products or services provided at our Premises and Sites, including those of other Community members, may be subject to third-party terms and conditions; and you should contact the relevant third party for further details. We shall not be liable or responsible for any third-party products or services.

2. T&Cs

2.1. You must be at least 18 years old to carry out any of the Activities. If you are a minor, you may only carry out any of the Activities under the authorisation and supervision of your parent or legal guardian. By carrying out any of the Activities, you are deemed to represent and warrant to us that you are at least 18 years old and/or have full legal capacity to agree to the T&Cs (as defined below).

2.2. If you are carrying out any Activities on behalf of a corporation or another individual, then:

(a) you represent and warrant that you are the authorised representative of such corporation or individual (as the case may be) with the authority to agree to the T&Cs (as defined below) on such corporation's or individual's behalf; and

(b) you agree and acknowledge that you and such corporation or individual (as the case may be) shall be jointly and severally responsible for your conduct in respect of and in connection with any of the Activities.

2.3. By carrying out any of the Activities, you are deemed to have agreed to:

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- (a) our Terms of Service;
- (b) our Community Guidelines;
- (c) our Privacy Policy;
- (d) our Cookie Policy;
- (e) any other terms and conditions published at our Premises and Sites ("**Other Terms**");
and
- (f) terms and conditions otherwise contained in your separate written contract with us,

(collectively "**T&Cs**"). As such, please ensure that you have read and understood the T&Cs. If you do not agree with any provision, please cease all Activities immediately.

2.4. Further, do note that our Terms of Service, our Community Guidelines, our Privacy Policy, our Cookie Policy and our Other Terms, which are published on our corporate websites, may be reviewed and amended by us from time to time, at our sole and absolute discretion. As such, you are reminded to check our corporate websites on a regular basis to obtain the most updated version of these documents.

2.5. All Activities must be carried out in accordance with the T&Cs and applicable law. You must not carry out any Activities for any unlawful purpose or in any manner prohibited by us.

2.6. If you are or suspected to be in breach of the T&Cs, we may, in our sole and absolute discretion, and without notice or explanation, do any of the following (which may be temporary or permanent, or in whole or in part):

- (a) restrict or block your access to and/or use of our Premises and/or Sites;
- (b) restrict and/or prevent you from carrying out any of the Activities;
- (c) refuse and/or cease to do business with you;
- (d) denying you our Products & Services;
- (e) take down any content, data and information posted, submitted and/or shared on our Sites;

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- (f) remove you from our Community,
- (g) suspend or terminate your memberships or user accounts on our Sites; and/or
- (h) any other action as we deem fit to protect our interests and the interests of our Community.

3. Activities on our Premises and Sites

3.1. You must not carry out any of the following Activities without our prior written consent:

(a) in relation to our Premises:

- (i) alter or make additions/installations thereto (including any telecommunication equipment, wires, fixtures, fittings and decorations);
- (ii) bring in and/or store any dangerous, hazardous, or unlawful goods;
- (iii) obstruct light, ventilation, passageways and/or common areas;
- (iv) smoke outside designated smoking areas, create a fire hazard or tamper with firefighting installations;
- (v) bring in heavy machineries or carry heavy articles on our elevators and escalators;
- (vi) display any signboard or nameplate;
- (vii) do anything which you know or ought to know may:
 - (A) affect our insurance policies;
 - (B) affect our lease of the Premises; or
 - (C) be a safety hazard;
- (viii) carry out any touting or be a public nuisance or annoyance;
- (ix) bring in animals or attract pests; and

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(x) litter, damage or pollute the surrounding environment; and

(b) in relation to our Sites:

(i) archive, reproduce, distribute, modify, display, perform, publish, license, create derivative works from, offer for sale, or use content, data, information or material contained on or obtained from or through our Sites;

(ii) create, enable, distribute, publish or transmit anything designed to attack, destroy, disrupt, interfere, interrupt or limit the functionality of our Sites, including any viruses, worms, keyloggers, adware, malware, spyware, trojan horses or any other computer codes, files or programs;

(iii) gain unauthorised access and/or use of our Sites or files on our internal and external servers;

(iv) obtain any content, data, information or material which is not intended by us to be made available via our Sites;

(v) manipulate the content of our Sites by way of backdoor attack, code injection/insertion, exploits or other unauthorised means;

(vi) use any robot, data mining or other extraction methods, or other automated means to access and/or use our Sites;

(vii) decompile, reverse engineer or disassemble our Sites;

(viii) infringe or misappropriate the IP (as defined below) of any person or entity; and/or

(ix) use our Sites in any manner that could negatively affect or is prejudicial to our Sites and our Community.

3.2. WiFi Services

(a) We may provide free or paid wireless internet service (“**WiFi Services**”) at our Premises. We reserve the right to impose or vary charges for the WiFi Services at our sole and absolute discretion.

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(b) You shall and shall ensure your users comply with the registration and application procedures prior to using the WiFi Services. We may, at our sole and absolute discretion, reject any registration or application for the WiFi Services.

(c) You and/or your users agree not to use the WiFi Services (i) in violation of the T&Cs or any applicable law, and (ii) in any manner deemed inappropriate by us or which you know or ought reasonably to know to be inappropriate. In particular, you undertake not to cause any failure/fault to or prejudice our network or the devices of other users of the WiFi Services (including by way of any viruses, worms, trojan horses, keyloggers, adware, malware, spyware and other harmful or destructive content, computer codes, files or programs).

(d) You agree that we may monitor your internet usage and traffic transmitted or received using the WiFi Services.

(e) We may, at our sole and absolute discretion (i) discontinue and/or suspend the WiFi Services or any part thereof, and/or (ii) terminate your WiFi Services account, for any reason and at any time without any liability whatsoever to you.

(f) You acknowledge and accept that actual data transfer speed experienced by you when using the WiFi Services is dependent on many factors for which we are not responsible, including without limitation:

(i) overall network traffic condition;

(ii) type of data accessed, whether non-cached or cached data;

(iii) location and configuration of the accessed server;

(iv) performance characteristics of each component of the data network, the number of users and the extent of all users' compliance with such conditions and requirements as set out by us; and

(v) the performance characteristics and location of wireless devices or other equipment used to receive the WiFi Services including but not limited to distance, physical environment such as walls, pillars, tunnel, walkways, reflective surfaces, encryption standards, interference of other electronic devices and congested wireless channels.

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(g) Access to the WiFi Services depends on the compatibility of your and/or your users' devices. The WiFi Services are offered on a "as is-where-is" basis. We hereby exclude all warranty, representation or guarantee (whether express or implied) regarding:

- (i) the access and use of the WiFi Services (including without limitation the accessibility, availability, reliability or accuracy of the WiFi Services or that the WiFi Services will be uninterrupted or error-free);
- (ii) the performance and/or condition of the WiFi Services;
- (iii) the compatibility of the WiFi Services for any specific application, hardware or device; and
- (iv) any other aspect of the WiFi Services.

(h) We shall not be responsible for and do not have any control over:

- (i) the internet services which you and/or your users access via the WiFi Services;
- (ii) the information which is being transmitted or received via the WiFi Services;
- (iii) any wrongful, illegal or unauthorised access and/or use of the WiFi Services by third parties; and
- (iv) introduction of viruses, worms, trojan horses, keyloggers, adware, malware, spyware and other harmful or destructive content, computer codes, files or programs by third parties to your and/or your users' hardware/device(s) via the WiFi Services.

(i) The use of our WiFi Services and any transmission of data through it shall be at your own risks. We shall not be liable in any way for any loss (including loss of data), damage, costs, expenses or liability arising from the use of the WiFi Services.

4. Access to and use of our Sites

4.1. We do not guarantee continuous accessibility or uninterrupted operation of our Sites and shall not be held liable, if for any reason, any information is or becomes unavailable at any time or for any period. We do not warrant or represent that any information transmitted via electronic

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mail or our Sites to/from you will be accurately received or is secure. Use of our Sites is subjected to our Cookie Policy.

4.2. We may decide from time to time to temporarily restrict or block access to, or use of, all or part of our Sites without notice to you, whether for the purpose of upgrading, maintaining or investigating our Sites or for any other reason(s) which we deem appropriate and/or necessary. We shall not be held liable and/or responsible for any loss and/or damage caused or arising out of, in connection with or by reason of such restriction of access to our Sites.

4.3. The use of our Sites and the electronic transmission of any document or information to/from you via our Sites are entirely at your own risk.

4.4. You agree to use our Sites, including all features and functionalities associated therewith, in accordance with all applicable laws, rules and regulations, and other restrictions on use of our Sites or any content therein. Any access and/or use of the Sites by you is at your own initiative and risk, and you shall be solely responsible for compliance with the applicable laws of your jurisdiction.

4.5. All the content on our Sites (including but not limited to text, graphics, photographs, logos, icons, videos and sounds) is copyrighted and may not be used without our prior written permission. We also do not warrant that the use of information contained in our Sites will not infringe the intellectual property rights or other rights of third parties.

4.6. Your access to or use of our Sites should not be construed as us granting, by implication, estoppel or otherwise, any licence or right to use the content and/or trademarks on our Sites. Other than the limited grant of access to and viewing of the content and/or trademarks on our Sites, you shall have no privileges and/or rights in any content and/or trademarks on our Sites.

4.7. You may not copy, display, distribute, modify, publish, reproduce, transmit and/or otherwise transfer any content obtained from our Sites for any commercial purpose without our prior written consent.

4.8. You may not use our Sites for any unlawful purpose or in such manner as prohibited by our Terms of Service, particularly:

- (a) using our Sites in any manner that could negatively affect our Sites or the network connected thereto (including but not limited to damaging, impairing, interfering with or overburdening our Sites {in whole or in part});

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- (b) gaining unauthorised access to our Sites and the network connected thereto (including but not limited to by way of hacking or password theft);
- (c) circumvent, remove, alter, deactivate, degrade or thwart any of the content protections in our Site;
- (d) use any robot, spider, scraper or other automated means to access our Sites, decompile, reverse engineer or disassemble any software or other products or processes accessible through our Sites;
- (e) insert any code or product or manipulate the content of our Sites in any way;
- (f) use any data mining, data gathering or extraction method;
- (g) upload, post, e-mail or otherwise send or transmit any material designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment associated with our Sites, including but not limited to any software viruses or any other computer code, files or programs; and
- (h) obtaining any information which is not intended by us to be made available via our Sites at that time.

5. User Accounts

5.1. To register/sign-up for a user account on our Sites, you must have a valid email account and/or mobile number. You may have to verify and/or use a one-time password sent to your email address and/or mobile number before you can access your user account. Our Privacy Policy applies to the registration/sign-up and/or use of such user accounts.

5.2. The information that you provide during the registration process must be true, complete and accurate and you are required to keep this information up-to-date ("**Login Details**"). You are responsible for maintaining the secrecy and security of your own Login Details.

5.3. You are fully responsible for your conduct and all activities that occur under your user account and any other actions taken in connection with the access and/or use of our Sites or carrying out any of the Activities.

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5.4. You must not misuse, share or disclose your user account or Login Details to any third party. If your user account or Login Details is compromised, or you believe that there is an error or unauthorised transaction or activity associated with your user account or Login Details, you must immediately notify us and change your Login Details.

5.5. We reserve the right to temporarily or permanently disable your user account at any time and terminate your access to all or any part of our Sites and/or the Product & Services therein at any time for any reason without notice.

5.6. We may send you information relating to your user account (e.g., payment authorisations, invoices, changes in password or payment method, confirmation messages, notices etc.) in electronic form and other details about what we have to offer, in accordance with our Privacy Policy.

5.7. If you are representing your company/organisation, you should ensure that you have read and are familiar with your company/organisation's values and principles to guide you in your dealings with external parties on behalf of your company/organisation when you access and/or use our Sites or carry out any of the Activities. For example, should you wish to include your company/organisation logo on your user account's profile, please ensure that you have obtained the necessary authorisation from your company/organisation and that you are in compliance with your company/organisation's branding guidelines.

5.8. As it is impossible for us to review everything on our Premises and Sites, we do not endorse any content, data, information or material therein nor represent that they are in compliance with our Community Guidelines. As such, we shall not be liable or responsible for any loss or damage arising from your access and/or use of any content, data, information or material on our Premises and/or Sites.

5.9. We reserve the right (but shall not be obliged) to delete, edit, intercept, monitor, moderate and/or review any content, data, information or material on our Premises and/or Sites (including private conversations and messages) at any time without notice or explanation. In this regard, you consent to us doing so and agree to waive all creator/control rights.

5.10. If you do not register/sign-up for a user account or if you delete/deactivate your user account, we shall be entitled to withdraw/withhold the provision of our Products & Services to you, without (a) liability/penalty and/or (b) compensation/refund to you.

6. Intellectual Property



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6.1. For the purposes of the T&Cs, reference to “**IP**” shall include all rights, title and interest in and to intellectual property rights including content, documents, software, images, text, graphics, illustrations, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, webinar, webinar reference materials, music, “look and feel”, and other proprietary rights including all adaptations, derivations and variations.

6.2. Our IP

(a) All IP relating to our Premises, our Sites, our Products & Services, our Community and our Events are either owned or licensed by us (collectively “**Our Pre-Existing IP**”). Our Pre-Existing IP shall **not** be copied, displayed, distributed, downloaded, licensed, reproduced, sold, transmitted, used or otherwise exploited for any purpose not authorised by us in writing.

(b) All IP (excluding Your IP {as defined below}) comprised in any and all materials or any part thereof created or developed by you (whether independently, jointly with us or with any third party) relating to and in connection with us and our Community, our Premises and Sites, our Products & Services and/or our Events (collectively “**Foreground IP**”) shall be irrevocably assigned to and vest in us upon such creation, development and/or generation, unless otherwise specified in writing by us.

(c) Other than the limited grant of access to view and/or download the Foreground IP and Our Pre-Existing IP with our written permission or authorisation, you shall have no privileges or rights in any of the aforementioned, unless we otherwise agree in writing.

(d) Our Sites may allow you to send comments, remarks, suggestions, ideas, graphics, photographs, questions, complaints or other information posted or communicated to us (collectively “**submissions**”). You understand that by making the submissions, you grant us a perpetual, irrevocable, worldwide, non-exclusive, royalty-free, transferable license to use, reproduce, distribute, sublicense to others, modify, translate, prepare derivative works of, publicly display, and publicly perform the submissions, including to use them for any commercial or other purpose whatsoever without approval from or compensation to you or any other person, including to use them for any commercial or other purpose whatsoever without approval from or compensation to you or any other person. We will not be required to treat any submissions as confidential.

6.3. Your IP

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(a) All IP (including submissions but excluding Our IP) which you may provide on our Sites and Premises, send to others (e.g., using our chat and private messaging services), use in your in connection with your speaker engagement/assignment or otherwise provided by you in connection with any Activities (collectively “**Your IP**”), are either owned or licensed by you from third parties, unless otherwise agreed between you and us in writing. You undertake, represent and warrant that you own all necessary rights to Your IP.

(b) Insofar as any of Your IP is embedded in Our IP, you agree to grant us, or procure a grant to us, a fully-paid, irrevocable, non-exclusive, perpetual, royalty-free and worldwide licence, with sub-licensing rights and without duty to account, to use, access, download, copy, distribute, transmit, modify and adapt Your IP for the following purposes:

- (i) to enable us to discharge our obligations under the T&Cs and/or other agreements between you and us;
- (ii) displaying, distributing, and promoting Our IP, including making recordings and copies of Your IP or portion(s) of it available for viewing and/or downloading by the public as part of Our IP; and
- (iii) any other purposes in connection with our Premises, our Sites, our Community, our Events and/or our Products & Services (including past, existing and future ones).

6.4. Third-Party IP

(a) If Your IP contains IP belonging to a third-party (“**Third-Party IP**”), you agree to:

- (i) obtain all written permissions, clearances and/or licensing rights required by such third party to use and provide Your IP containing such Third-Party IP to us in accordance with the T&Cs;
- (ii) at our request, provide to us supporting evidence and documents of such permissions, clearances and/or licensing rights to such Third-Party IP; and
- (iii) display attribution text or citations in Your IP containing Third-Party IP, attributing the third-party owner, unless otherwise waived by the owner of the Third-Party IP.

(b) You undertake that you shall do not infringe the IP rights of any third party.



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7. Hyperlinks

7.1. We may provide hyperlinks or redirections to other third-party sites (e.g., social media platforms and websites of our Community members) which may not be owned, managed or operated by us (“**Third-Party Sites**”). Such hyperlinks and redirections to Third-Party Sites do not mean that we or any other member of our Community are connected with, related to or associated with or endorse the Third-Party Sites and the contents, products and/or services provided therein.

7.2. We do not have any control over Third-Party Sites and shall not be liable or responsible for:

- (a) the accuracy, availability, content or functionality of such Third-Party Sites;
- (b) the contents, products and services provided therein; and
- (c) any loss and/or damage arising from your access and/or use of such Third-Party Sites.

7.3. You should exercise caution and good judgement before providing or clicking on hyperlinks to Third-Party Sites, as this could expose your or our Community to possible viruses, worms, trojan horses, and other harmful or destructive content.

7.4. You should check all Third-Party Sites for any applicable terms and conditions and/or policies. When in doubt, please verify with us and/or contact the owner of the Third-Party Sites for clarification. We shall accept no liability for any failure on your part to view, comply and/or familiarise with any such terms, conditions and/or policies.

8. Event Registration and Participation

8.1. Admission to our Premises and the Events may be open to the public, or by registration/invitation only, and a fee may be charged by us for admission as we may determine at our sole and absolute discretion. Our Privacy Policy applies to such admission, registration and participation at the Events.

8.2. Our grant of your admission/registration to any Event is subject to us receiving full payment of the applicable fees prior to the commencement of the Event. Such fees may be changed by us from time to time without prior notice or explanation, and without us giving any refund. All payment to us must be in full, free of withholding and not subject to any set-off.

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8.3. You are responsible for your own taxes and all applicable bank charges. If we are required to deduct or withhold taxes under any applicable laws, you agree to pay such additional amounts such that we receive all applicable fees in full after such deduction or withholding.

8.4. We reserve the right to amend, cancel, withdraw, extend and/or shorten any promotion and/or discount to any applicable fees offered at any time relating to the Event without prior notice or explanation.

8.5. We may, at any time for any reason and at our sole and absolute discretion:

(a) vary, alter and/or modify the attractions, contents, features, formats and/or programmes of any Event (including converting the Event from an in-person event to a digital event {or *vice versa*});

(b) change the dates, times, periods and venues of any Event (including changing the in-person venues to digital venues {or *vice versa*}) and postponing, suspending, shortening and/or extending the duration of the Event);

(c) cancel the whole or part of any Event;

(d) reject your application, admission, registration and/or purchase relating to any Event; and/or

(e) refuse entry or remove you or any person into or from any Event and/or any Premises or Sites,

and in any of the above cases there shall not be any refund to fees paid by you unless we otherwise determine.

8.6. You are responsible for checking our Events' official Sites regularly for updates.

8.7. All fees paid are non-refundable. For avoidance of doubt, unless we otherwise decide, there shall not be any refund of fees paid for any reason including as a result of:

(a) your cancellation, downgrade, return or refund of any registration, event/access pass or any other purchase relating to any Event;

(b) your non/partial-attendance of any Event including due to technical issues; or



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(c) your dissatisfaction with us, our Community and/or the Event.

8.8. All applications, registrations and purchases made are non-transferable and non-substitutable unless we otherwise consent in writing. Without our prior written consent, passes may not be transferred or resold (whether free or otherwise, in any form or manner, or whether as a package with other products and/or services).

8.9. Passes should not be purchased or obtained from or through any unauthorised third parties (e.g., sales/ticket agents), but only directly from or through us and our appointed sales/ticketing agents. Please exercise good cyber hygiene and do not make any registration and/or purchase from websites which are not our Events' official websites. Please contact us if you have any doubts prior to making any registration and/or purchase.

8.10. Passes shall not be used for advertising, promotional, marketing or other commercial purposes (including without limitation trade incentives, prizes, competitions, contests, sweepstakes, raffles, lotteries, or draws, whether for commercial or charitable purposes).

8.11. If you are in breach or suspected to be in breach of the T&Cs, we reserve the right to confiscate, destroy, retain and/or void any pass or purchase without any liability to refund any fees paid, and without any obligation to replace any pass or purchase.

8.12. By participating in the Events, you agree to all terms and conditions, house rules, by-laws and any other rules and regulation of the venue (physical or digital) of the Event (e.g., attire, conditions of entry, consumption of food & beverages, etc.) which we may, from time to time, notify you of ("**Event Terms**"). In the event of any inconsistency or conflict between the T&Cs and the Event Terms, the latter shall prevail and take precedence.

8.13. We reserve the right to refuse and/or remove any person or class of persons at our sole and absolute discretion into or from the venue of the Event for any reason without notification or explanation.

9. Supporting our Events

9.1. Content partners, event partners, media partners, sponsors or any other supporting organisations for any of our Events and/or for the provision of certain products and/or services in connection thereto (collectively "**SOs**") should contact us and enter into a separate written agreement with us.

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9.2. SOs are independent contractors. Nothing in the T&Cs shall be construed as an agency, joint venture or partnership under law, or constitute any SO and us as principal and agent, or each with authority to enter into any contract or otherwise incur liability or obligation, express or implied, on behalf of the other.

10. Speakers

10.1. Any person speaking at our Event live/in-person, via a live stream webinar, video recording or otherwise specified by us (“**Assignment**”) whether an individual speaker or delegated by your organisation and whether voluntary or paid (“**Speaker**”) should contact us and enter into a separate written agreement with us.

10.2. The Speaker agrees to:

- (a) perform his/her speaker obligations in a professional manner;
- (b) comply with all applicable laws;
- (c) cooperate with us and all directions and/or guidelines in connection with the Assignment as may be required or prescribed by us from time to time and notified to him/her in writing. In this regard, the venue and/or platform where he/she is to perform the Assignment are provided to him/her on an “as-is-where-is” basis.

10.3. Unless otherwise provided in the Speaker’s written agreement with us, the following terms shall apply to the Speaker:

- (a) Schedule. We will notify the Speaker of his/her speaking schedule as soon as possible. However, should there be changes, we will inform the Speaker as soon as reasonably practicable. The Speaker acknowledges the possibility of taking on additional related roles in the Assignment, including moderating a session or delivering additional speech and/or presentations, depending on our needs.
- (b) Substitute/additional speakers. For the purpose of preparing marketing materials, if there are any substitute or additional speaker(s), the Speaker shall seek our written consent at least 8 weeks before the Event. However, should the Speaker be unavailable due to a Force Majeure Event or any sickness (e.g., bodily injury, death, infirmity or mental sickness), he/she (or his/her representative) shall inform us as soon as reasonably practicable to discuss alternative arrangements. In such circumstances:

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(i) the Speaker (or his/her representative) shall use best endeavours to find a substitute speaker (which shall be subject to our prior written acceptance); and

(ii) if no substitute speaker is found or accepted by us, we shall be entitled to cancel the Assignment without any compensation. All sums paid to the Speaker shall be fully refunded to us within 3 days of such cancellation.

(c) Cancellation, postponement or suspension by us. We reserve the right to postpone, suspend or cancel the Assignment for any reason by providing written notice to the Speaker. In the event the Assignment is cancelled by us, no fees or any other compensation will be payable by us.

(d) Cancellation by Speaker. If the Speaker cancels the Assignment for any reason which is not due to a Force Majeure Event or sickness (e.g., bodily injury, infirmity or mental sickness), regardless if the cancellation occurred due to an emergency or “last-minute” unforeseen circumstance, the Speaker shall notify us forthwith and we reserve the right to charge a cancellation fee. The cancellation fee represents a reasonable estimate of compensation for us to source and engage other speaker(s) to perform the Assignment on short notice, in order us to adhere to the programme and agenda of the Event (as so determined by us).

(e) Content

(i) Unless our prior written consent is obtained after discussion with us, all speech and/or presentation materials of the Speaker must be in English.

(ii) The Speaker shall ensure that his//her speech and/or presentation materials are compliant with applicable laws and our Community Guidelines.

(iii) In this regard, the Speaker is requested to submit the drafts of his/her speech and/or presentation materials to us in advance for review purposes.

(iv) The Speaker must not represent any of his/her views as being those of or shared by or endorsed by us. Further, the Speaker must not represent, in any manner, to be our affiliate, agent, collaborator, employee, partner and/or representative.

(v) We reserve the right to edit any material provided by the Speaker. In connection with the foregoing, the Speaker agrees to waive all their creator/control rights.



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10.4. Speakers are independent contractors. Nothing in our T&Cs shall be construed as an agency, joint venture or partnership under law, or constitute any Speaker and us as principal and agent, or each with authority to enter into any contract or otherwise incur liability or obligation, express or implied, on behalf of the other.

11. Collaborations

11.1. We may, through our Sites, provide you with opportunities to express interest in collaborating in projects or invite others to collaborate in your projects, and participate in group activities, events and projects with others within our Community and with other third parties (“**Collaborations**”). We may offer a special collaboration program for some our Events (e.g., Buyer-Led Program), and you should contact us and enter into a separate written agreement with us.

11.2. You must be at least 18 years old to participate in any Collaboration.

11.3. You may:

- (a) submit an expression of interest to participate in a Collaboration posted by Problem Owners on the Platform as a potential collaborator (“**Potential Collaborator**”); and/or
- (b) at our invitation, invite Potential Collaborators to submit expressions of interest to participate in your Collaboration as a problem owner (“**Problem Owner**”).

11.4. Matching and selection

- (a) Once a Potential Collaborator has submitted an expression of interest to participate in a Collaboration, we may review and assess the Potential Collaborator’s eligibility and suitability based on its business information, profiles and preferences, and/or other criteria as we deem fit.
- (b) The window period(s) of review and assessment of submissions of expressions of interest is at our sole and absolute discretion, however, we generally review and assess submissions on a first come, first served basis.
- (c) If we are unable to make a selection or match any Potential Collaborator with a particular Problem Owner in respect of a Collaboration within an internal timeframe as

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determined by us at our sole and absolute discretion, we may consider the eligibility and suitability of the following categories of persons:

- (i) Potential Collaborators who have submitted expressions of interest on our other channels other than our Sites.
- (ii) Potential Collaborators who have submitted an expression of interest following our open invitation on our social medial channels and other marketing campaigns.
- (iii) Potential Collaborators we have identified from our Community and directly invited to submit expressions of interest.

Apart from the above, we will not consider and shall not be responsible or liable for any other submissions including if a Potential Collaborator contacts the Problem Owner directly.

(d) If a Potential Collaborator is selected by us to participate in a Collaboration, we will facilitate to match and connect the Potential Collaborator with the Problem Owner in such manner as we deem appropriate.

(e) There may be more than one Potential Collaborators for any Collaboration.

11.5. You hereby acknowledge that you will not be entitled to any compensation from us, any Problem Owner or any Potential Collaborator relating to or in connection with any Collaboration, unless otherwise agreed by the relevant parties.

11.6. You are solely responsible for any and all content and information that you provide on our Sites and/or share with Potential Collaborators, Problem Owners and/or any other third parties.

11.7. We reserve the right to withdraw our selections or matchings, take down any Collaboration and/or disqualify any Potential Collaborator or Problem Owner at any time without providing any reason or notice.

11.8. Nothing in the T&Cs or any correspondence or agreement between us, you and/or other third parties shall not be intended to, or be deemed to, establish any partnership or joint venture between us, you and/or other third parties, nor constitute us, you and/or other third parties the agent(s) of each other, or authorise us, you and/or other third parties to make or enter into any commitments for or on behalf of each other. We shall not be liable for any damage or loss

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relating to any agreement, dealings, interactions or activities between you, us and/or other third parties.

11.9. We hereby disclaim all warranties, representations and guarantees of any kind (whether express or implied), including that:

- (a) any Collaboration and the related contents and materials are accurate, appropriate, available, complete, timely or updated;
- (b) we are connected with, related to or associated with or endorse any Collaboration or those involved in the Collaboration, and the related contents, products and/or services;
- (c) any submission of expression of interest for a Collaboration will be assessed or reviewed by us; and
- (d) any person will be identified, selected, connected and/or matched with any other person in respect of any Collaboration.

12. Community Guidelines

12.1. Our Community is a global community where members can create and share content, discover our and our Community's products and services, and connect with others across the globe. Our Community is a vast one spread across many countries with varying cultures and values, and we are committed to keeping our Community safe. We also strongly recommend that you practise good cyber hygiene when interacting with our Community. Terms set out in our [Community Guidelines](#) apply to our Sites. It is your responsibility to ensure that the content uploaded by you on our Sites meet the requirements of our Community Guidelines, failing which we reserve the right to remove such content from our Sites without notice or reference to you.

12.2. In particular, we do not allow objectionable content on our Sites and Premises, including without limitation:

- (a) bullying or harassment, such as expressions of abuse, threats, sexual harassment, online harassment and doxing;

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- (b) content prejudicing the security, public health, public safety, public tranquillity, public finances, or friendly relations of Singapore and other countries;
- (c) content undermining the political stability and racial or religious harmony in Singapore or any other country;
- (d) content revealing or threatening to reveal personally identifiable information or confidential information about others;
- (e) depiction or promotion of criminal activities, including frauds and scams;
- (f) endangering our trust-based community, such as misrepresenting your identity, sharing or maintaining multiple user accounts, and manipulated content including image, audio or video that have been edited or synthesised beyond adjustments for clarity or quality;
- (g) false statements, fake news and misinformation meant to mislead or incite fear, hate, or prejudice or that may cause harm to others;
- (h) hate speech, hateful ideology, vulgarities or slurs that attack or disparage others based on protected attributes, such as race, ethnicity, national origin, religion, caste, sex, gender, serious disease or disability and immigration status, and other content which incite feelings of enmity, hatred or ill-will between different persons or groups of persons;
- (i) infringement of the intellectual rights of any person or entity;
- (j) nudity, pornography or sexually explicit content;
- (k) spam and other content designed to or seeks to deceive or mislead users to increase viewership or interaction metrics, or artificially inflate popularity;
- (l) trade, sale, promotion, and use of illegal, restricted or regulated goods;
- (m) violent and graphic content, including content that is gruesome, gory or shocking, or threatens, incites, promotes or glorifies violence, harm, or death; and
- (n) undermining, tarnishing or harming the reputation or goodwill of us or our Community as a whole or any individual member of our Community.

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13. Privacy

13.1. You must comply with our Privacy Policy and all legal requirements and standards applicable to data protection and privacy, as amended, revised, and/or supplemented from time to time (“**Data Protection Requirements**”). As such, please refer to our Privacy Policy for further details and ensure that you understand the terms set out therein.

13.2. We may collect, disclose, process, store, transfer (including locally and cross-borders) and/or use any content, data and information you post, submit and/or share (including your personal data/information) on any of our Sites and third-party platforms managed by or associated with us (including without limitation social media platforms and chat groups) in accordance with and for the purposes set out in our Privacy Policy, including without limitation to keep you connected with our Community and updated on all their products and services, sending you news/updates, for matching programs, in connection with website/platform usage, marketing/promotion and outreach activities for products and services of our Community and our Products and Services.

13.3. In particular, you acknowledge agree and consent that your personal data/information such as your name, and payment details, may be disclosed to third parties (located within and outside of Singapore) processing such payment transactions, including without limitation banks and payment gateways provider, and, subject to their respective personal data/information privacy policies and applicable laws, may be used, processed and stored by such third parties to facilitate payments that you now or subsequently make.

13.4. You agree to fully indemnify, keep fully indemnified and hold us, our affiliates, directors, employees, agents, successors or assigns harmless from any cost, expense, fines, investigation, legal proceeding, penalties and/or sanctions related to any of your breach of the Data Protection Requirements.

14. Force Majeure

14.1. A “**Force Majeure Event**” refers to any cause beyond our reasonable control, including without limitation, fire, flood, illness, epidemic/pandemic (as declared by the World Health Organisation), power failure, communications line interruption, technical and computer-related faults and breakdowns, server outage, website vandalism, computer virus invasion or attack, hacker attack, temporary or permanent website closure or shutdown (caused by governmental control or otherwise), earthquake, explosion or accident, blockade, embargo, inclement weather, governmental order, decree, restraints or regulation, restraints or orders of civil



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defence or military authorities, war, riot or civil disturbance or commotion, sabotage, act of terrorism, strike, lockout, boycott or other significant labour dispute or disturbance, absence of premises required for our Events, and the abovementioned scenarios shall include any threat thereof.

14.2. Should the performance of our obligation(s) hereunder be suspended or prevented for reasons of a Force Majeure Event, we shall not be held liable for non-performance of or delay in performing our obligations in respect of any period during which the performance is suspended or prevented. You shall not make any claim or demand against us for any matter or thing whatsoever arising out of such period we are suspended or prevented from performing our obligations hereunder. Any loss, damage, delay or failure of performance of us under such conditions shall not constitute a default hereunder.

14.3. Where the Force Majeure Event continues for a prolonged period (as determined by us in our sole and absolute discretion), we shall be entitled to amend, cancel, postpone, suspend and/or withdraw any of the Activities, Products & Services, Events or other entitlements or deliverables to be provided hereunder (in whole or part) immediately by giving notice in writing to you.

15. Disclaimer of Warranties and Exclusion of Liability

15.1. Our Sites may contain inaccuracies or errors. Our Premises and Sites are provided on an “as-is-where-is” and “as-available” basis. You understand and acknowledge that when you participate in our Community, access, use, download from, and/or otherwise obtain content or services from us at your own discretion and risk. We make no representation that the Sites are appropriate or available outside of Singapore. If you use the Sites from other locations you are responsible for compliance with applicable local laws.

15.2. We hereby disclaim all warranties, representations and guarantees of any kind (whether express or implied) including without limitation (a) the continuous accessibility or uninterrupted operation of our Premises and Sites (b) that our Premises and Sites and their contents and materials are accurate, appropriate, available, complete, reliable timely, updated for use in all jurisdictions, and (c) the contents and/or materials available for access, use or download from our Premises and Sites are free of keyloggers, viruses, worms, trojan horses, malware and other harmful or destructive content.

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15.3. We shall not be liable for any damage or loss arising from your access and/or use of our Premises and Sites, and/or your reliance on the content and information contained on our Premises and Sites. Your sole remedy is to stop using our sites.

15.4. In particular, we shall not be liable for any direct or indirect lost profits or lost business damage, special, indirect, consequential, exemplary or incidental damages, including lost data, personal injury, or property damage related to our Premises or Sites; and liabilities owing by us to you under or in connection with the T&Cs shall be capped at no more than S\$500 in total for all claims.

15.5. We, however, reserves all legal rights to recover damages or other compensation under the T&Cs or as allowed by law, in equity and under contract.

16. Indemnification

16.1. You agree to fully indemnify, keep fully indemnified and hold harmless us, our affiliates, directors, employees, agents, successors or assigns from any losses, claims, demands, liability, costs, expenses, actions or threat of action arising from or in connection with any (a) breach of the T&Cs, (b) in connection with any purchase, access and/or use of our Products & Services, Premises and Sites, and (b) any violation of any applicable law, by you and/or (i) your directors, employees and/or officers; (ii) your related corporations, affiliates, partners and/or their respective directors, officers and/or employees; and/or (iii) your advisers, consultants, contractors (including sub-contractors), agents, servants and suppliers (as applicable).

17. General

17.1. Notices. Unless otherwise specified, any notice and/or communication in connection between you and us shall be in writing (in English) to the contact details (including specified email addresses) as notified by us.

17.2. Costs. Unless otherwise specified by us, you and we shall each bear its own respective costs for the preparation, execution and performance of any agreement between you and us and any other ancillary documents (including any travelling expenses and professional fees).

17.3. Entire agreement. Any agreement between you and us sets out the entire understanding between you and us and supersedes, without limitation, all prior discussions, communications,

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representations and arrangements between you and us with respect to its subject matter (“**Representation**”). You acknowledge that you have not entered into any agreement with us in reliance on any Representation, and that you will not have any claim, right or remedy arising out of any such Representation.

17.4. No agency, joint venture or partnership. Nothing hereunder shall be construed as an agency, joint venture or partnership under law, or constitute the you and us as principal and agent, or each with authority to enter into any contract or otherwise incur liability or obligation, express or implied, on behalf of the other.

17.5. Assignments. You shall not assign any of your rights or obligations under the T&Cs to any third party without our prior written consent. We may assign any of our rights or obligations under the T&Cs to any third party without your prior written consent. Except as otherwise expressly provided hereunder, all covenants and agreements hereunder by or on behalf of you or us shall bind and inure to the benefit of the respective successors and assigns of you or us whether so expressed or not.

17.6. Waivers. No failure on the part of us hereto to exercise, and no delay in exercising any right hereunder will operate as a waiver thereof, nor will any single or partial exercise of any right hereunder preclude any other or further exercise thereof or of the exercise of any other right. The rights and remedies provided hereunder are cumulative and not exclusive of any rights or remedies provided by law. Any waiver or consent given by us hereunder shall be in writing and may be given subject to such conditions as we may impose. Any waiver or consent shall be effective only in the instance and for the purpose for which it is given.

17.7. Survival of rights. On termination of the T&Cs, any agreement between you and us, and/or permission to use our Premises, our Sites, our Community, our Events and/or our Products & Services, all rights granted to you under the T&Cs shall cease. However, the T&Cs will continue to apply to your prior use and anything relating to or arising from such use. Upon termination, all of our rights, including all IP rights, proprietary rights, and licenses in the T&Cs shall survive, as well all restrictions on use, and all limitations on liability and disclaimers.

17.8. Severability. If any provision hereunder is held invalid, illegal or unenforceable by a court of law or a tribunal:

- (a) such provision shall be modified to the minimum extent necessary to give effect to our commercial intention; but
- (b) the other provisions hereunder shall remain unchanged, valid, and enforceable.

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17.9. Third parties. A person who is not a party to any agreement between you and us shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B, Singapore Statutes) to enforce or enjoy any of its terms.

17.10. Governing law. The T&Cs shall be governed by and construed in accordance with the laws of Singapore and subject to the exclusive jurisdiction of the Courts of Singapore.

17.11. Language. The T&Cs are written in English. Any translation into another language is provided solely for your convenience, and to the extent there is any conflict between the two, the English version prevails.

B. COMMUNITY GUIDELINES

1. Introduction

1.1. Constellar Holdings Pte. Ltd. (UEN: 202103766E), our related corporations and affiliates (collectively “**Group**”, “**us**”, “**we**” or “**our**”) are well-established in the Meetings, Incentives, Conferences and Exhibitions (MICE) industry. We manage and operate Singapore EXPO and MAX Atria (“**Premises**”). With 100,000 square metres of column-free indoor and outdoor space available, and F&B offerings, the Premises are choice venues for MICE activities and events in Singapore. We also develop, host, manage and organise conventions, events, exhibitions and shows. Further details of our businesses can be found on our corporate websites.

1.2. In connection with our businesses, we develop, launch, offer and/or promote various communities, products, services, solutions and/or technologies (collectively “**Products & Services**”). We also own or manage various websites, mobile/web applications, social media accounts and digital platforms (collectively “**Sites**”) to provide our customers with unique and unforgettable experiences. The annex to our Privacy Policy sets out a non-exhaustive list of conventions, events, exhibitions, shows and other activities hosted, organised and/or managed by us (collectively “**Events**”) which we have Sites for.

1.3. You are viewing this page as you have intentions to enter or have entered into an agreement or arrangement with us in relation to our Premises, our Sites, our Events, our Community and/or our Products & Services. In this regard, please refer to our Terms of Service, which set out:

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(a) terms and conditions to govern your relationship with us and our community (including without limitation our event managers, event organisers, exhibitors, participants, partners, speakers, sponsors and supporting organisations) (collectively “**Community**”); and

(b) terms and conditions of activities to be carried out at or in connection with our Premises, our Site, our Community, our Events or our Products & Services (“**Activities**”).

1.4. By carrying out any of the Activities, you are deemed to have agreed to:

(c) our Terms of Service;

(d) our Community Guidelines;

(e) our Privacy Policy;

(f) our Cookie Policy;

(g) any other terms and conditions published at our Premises and Sites (“**Other Terms**”);
and

(h) terms and conditions otherwise contained in your separate written contract with us,

(collectively “**T&Cs**”). As such, please ensure that you have read and understood the T&Cs. If you do not agree with any provision, please cease all Activities immediately.

1.5. Further, do note that our Terms of Service, our Community Guidelines, our Privacy Policy, our Cookie Policy and our Other Terms, which are published on our corporate websites, may be reviewed and amended by us from time to time, at our sole and absolute discretion. As such, you are reminded to check our corporate websites on a regular basis to obtain the most updated version of these documents.

2. Applicability

2.1. Our Community Guidelines apply to all departments and business units across our Group. For the avoidance of doubt, to the maximum extent permitted under applicable laws, nothing in our Community Guidelines establishes any joint and several liability on the part of any member of our Group or Community.



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2.2. Our Community Guidelines are governed by Singapore laws and subject to the exclusive jurisdiction of the Courts of Singapore.

2.3. Our Community Guidelines are written in English. Any translation into another language is provided solely for your convenience, and to the extent there is any conflict between the two, the English version prevails.

2.4. To the extent permitted by applicable laws, we shall not be liable for any damages (whether consequential, direct, incidental, indirect, punitive, special or otherwise) arising out of, or in any way connected with matters set out in our Community Guidelines; and liabilities owing by us to you under or in connection with the T&Cs shall be capped at no more than S\$500 in total for all claims.

3. Main principles of our Community Guidelines

3.1. Our Community Guidelines set out terms to govern communications, discussions and information exchanges on our Sites and in our Community. Our Community Guidelines must be read in tandem with our Terms of Service. In particular, capitalised terms in our Community Guidelines shall bear the same meaning as those in our Terms of Service, unless the context requires otherwise or unless otherwise defined herein.

3.2. Our Community is a global community where members can create and share content, discover our and our Community's products and services, and connect with others across the globe. Our Community is a vast one spread across many countries with varying cultures and values, and we are committed to keeping our Community safe. We also strongly recommend that you practise good cyber hygiene when interacting with our Community. Uses of our Sites are subject to our Community Guidelines. It is your responsibility to ensure that the content uploaded by you on our Sites meet the requirements of our Community Guidelines, failing which we reserve the right to remove such content from our Sites without notice or reference to you.

4. Objectionable Content

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4.1. Violent and Graphic Content

(a) We do not allow content that is excessively gruesome or shocking, especially content which threatens, incites, promotes or glorifies violence, physical harm, or death.

(b) DO NOT post content such as:

(i) wounded or dead bodies of a person or people in medical or non-medical settings if they show dismemberment or visible internal organs;

(ii) torture committed against a person or people;

(iii) death of a person or people including capital punishment of a person or people;

(iv) killing animals, animal fights, torture or abuse against animals, or animals showing wounds or cuts that render visible innards or dismemberment;

(v) cruel and insensitive content that targets victims of serious physical or emotional harm;

(vi) criminal activity, terrorist activity, organised hate, mass or multiple murder, human trafficking or organised violence; and/or

(vii) content that promotes, encourages, coordinates or provides instructions for suicide, self-injury, self-harm, eating habits that are likely to cause health issues, or dangerous acts or challenges.

4.2. Hate Speech

(a) We do not allow hate speeches, hateful ideologies, vulgarities or slurs that attacks or disparage people based on protected characteristics. Be respectful of other cultures, races, religions and values.

(b) DO NOT post content that:

(i) attack, threaten, incite violence or hatred against, calls for exclusion or segregation, or dehumanise an individual or a group of individuals on the basis of protected attributes, such as race, ethnicity, national origin, religion, caste, sex, gender, serious disease or disability and immigration status; and/or

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(ii) promotes any hateful ideologies.

4.3. Nudity and Sexual Activity

(a) We do not allow nudity, pornography, sexually explicit or gratifying content, including animated content of this nature.

(b) DO NOT post content that depicts, commits, incites, promotes, or glorifies:

(i) sexual activities including sexual intercourse, sexual arousal, sexual stimulation or sexual fetish;

(ii) sexual solicitation, sexual exploitation, sexual violence, sexual objectification or non-consensual sexual acts; and/or

(iii) nudity, including genitalia, female nipples, anus or buttocks.

5. Safety

5.1. Illegal Activities and Regulated Goods

(a) We do not allow the trade, sale, promotion, and use of certain regulated goods, as well as the depiction or promotion of criminal activities including frauds and scams, even if the activities or goods in question are legal in the jurisdiction of posting.

(b) DO NOT post content that:

(i) promotes criminal activity including acts of physical harm, such as assaulting or kidnapping, human exploitation or trafficking, or wildlife trafficking;

(ii) risks the safety of others;

(iii) provides instructions on how to conduct criminal activities;

(iv) praises, glorifies, or supports dangerous individuals and organisations;

(v) displays, offers, sells, trades, or solicits firearms, firearm accessories, ammunition, or explosive weapons or instructions on how to manufacture them;

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(vi) displays, offers, sells, trades, or solicits drugs, drug consumption, controlled substances or unlawfully acquired goods, or provides information on how to make, use, or trade the same; and/or

(vii) aims at deceiving people to gain an unfair advantage or deprive another of money, property or legal right including content that promotes phishing, Ponzi or pyramid schemes, gambling, betting, get-rich-quick schemes, or any other types of frauds or scams.

5.2. Privacy

(a) We do not allow content that reveals or threatens to reveal personally identifiable information and confidential information about others without first getting their consent. An individual's personal information includes but is not limited to residential address, private email address, private phone number, personal identification number, and passport number.

(b) DO NOT collect, harvest, solicit or post (including via external links) personally identifiable information, private financial information, private contact information, or documents which identifies individuals by name or depicts their personal information. It may be an offence under the Personal Data Protection Act 2012 (No 26 of 2012, Singapore Statutes) to do so.

(c) For more information, please refer our Privacy Policy, which (i) apply to the access and/or use of our Sites and (ii) is to be read in tandem with our Community Guidelines.

5.3. Cybersecurity

(a) DO NOT post or share any material which contains any viruses, trojan horses, worms, time-bombs, keystroke loggers, spyware, adware, malware or any other harmful files, programs or computer code designed to adversely affect our Sites, using any computer software or hardware.

(b) Please take note that it may be an offence under the Computer Misuse Act (Cap. 50A, Singapore Statutes) to do so.

5.4. Bullying and Harassment

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(a) We do not allow bullying or harassment including expressions of abuse, violent threats, sexual harassment, disparaging statements, threats to release personally identifiable information, threatening messages and unwanted or malicious contact. In particular, online doxing is prohibited.

(b) DO NOT post content that targets anyone maliciously, including:

- (i) threatening or wishing an individual with violence, death, serious disease, physical, or other harm;
- (ii) to slander, defame or libel;
- (iii) inciting violence or coordinated harassment;
- (iv) sexually harassing an individual or making unwanted sexual contact;
- (v) disparaging an individual on the basis of attributes such as intellect, appearance, personality traits, or hygiene; and/or
- (vi) misuse our reporting systems to harass others.

(c) Please take note that it may be an offence under the Protection from Harassment Act (Cap. 256A, Singapore Statutes) to harass, upset, embarrass, alarm and/or annoy any other person.

6. Integrity, Authenticity And Intellectual Property

6.1. False News and Misrepresentation

(a) We do not allow content which endangers information flow within our Community. We require you to connect within our Community authentically with your real name and be accountable for your statements and actions on our Sites. Please conduct yourself sensibly, professionally and with courtesy.

(b) State in your posts who you are and/or who you represent, especially when publicising your company/organisation. Do not speak on behalf of your company/organisation or your colleagues or stakeholders, share internal information, or comment on the

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performance of your company/organisation, unless authorised by your company/organisation.

(c) DO NOT engage in, or claim to engage in, inauthentic behaviour such as:

(i) misrepresenting your identity by providing false information at registration or creating inauthentic profiles;

(ii) misusing our or our Community members' products or services by maintaining multiple accounts or sharing accounts (any unauthorised sharing or disclosure of your user account may constitute an offence under the Computer Misuse Act {Cap. 50A, Singapore Statutes});

(iii) impersonating others by using their profile picture, name, biographical details, or assuming the persona of or speaking for them;

(iv) posting misinformation meant to mislead or incite fear, hate, or prejudice, or that may cause harm to an individual, including hoaxes and phishing attempts; and/or

(v) posting manipulated content such as image, audio or video that has been edited or synthesised, beyond adjustments for clarity or quality, that would likely mislead an average person or is the product of artificial intelligence or machine learning, that merges, combines, replaces and/or superimposes content onto an image or video, making them appear authentic.

(d) Please also take note of the requirements under the Protection from Online Falsehoods and Manipulation Act 2019 (No 18 of 2019, Singapore Statutes).

(e) DO NOT:

(i) do any act in or outside Singapore in order to communicate in Singapore a statement knowing or having reason to believe that it is a false statement of fact; and the communication of the statement in Singapore is likely to:

(A) be prejudicial to the security of Singapore, public health, public safety, public tranquillity, public finances, or friendly relations of Singapore with other countries;

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(B) influence a referendum or election to the office of President or Members of Parliament;

(C) incite feelings of enmity, hatred or ill-will between different groups of persons; and/or

(D) diminish public confidence in the performance of any duty or function of, or in the exercise of any power by, the Government, an Organ of State, or a statutory board;

(ii) use an inauthentic online account or a bot to communicate in Singapore the statement mentioned above and for the purpose of accelerating such communication (unauthorised sharing may result in your account being considered an inauthentic online account);

(iii) make or alter a bot, with the intention of communicating, by means of the bot, a false statement of fact in Singapore, or enabling any other person to communicate, by means of the bot, a false statement of fact in Singapore; and/or

(iv) solicit, receive or agree to receive any financial or other material benefit as an inducement or reward for providing any service, knowing that the service is or will be used in the communication of one or more false statements of fact in Singapore.

6.2. Spam

(a) We do not allow content or activity that is designed to or seeks to deceive, or that attempts to mislead users to increase viewership or interaction metrics, or artificially inflate popularity. Please add value to our Community.

(b) DO NOT:

(i) post, share, engage with content, or create accounts, either manually or automatically, at very high frequencies;

(ii) share instructions on how to artificially increase views, followers, shares, or comments etc. or attempt to or engage in selling or buying the same or promote artificial traffic generation services;

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(iii) operate multiple user accounts under false or fraudulent pretences, including coordinated attempts to manufacture inauthentic activity or distribute spam; and/or

(iv) conduct or attempt to conduct any marketing or procure the sending of any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation.

6.3. Intellectual Property

(a) You own all of the content that you post on our Sites, unless otherwise agreed. You agree to grant us a world-wide, royalty-free, and non-exclusive licence to reproduce, modify, adapt, and publish content that you post on our Sites for the purposes of displaying, distributing, and promoting our Premises, our Sites, our Events, our Community and/or our Products & Services.

(b) Unless otherwise stated, views, comments, opinions, reviews or otherwise are your own. Please attribute and cite the sources of your contribution, including on all forms of media, especially if you are a contributing speaker.

(c) DO NOT:

(i) infringe any applicable national or local intellectual property law;

(ii) post, share, engage with content or activity that violates or infringes someone else's copyrights, trademarks, or other intellectual property rights; and/or

(iii) post your company/organisation's materials unless authorised.

(d) For some of our Products & Services, additional terms and conditions on intellectual property may apply.